

Data protection positioning statement



A clear written expression of Silicon Overdrive's position when it comes to complying with relevant data protection laws.

Silicon Overdrive cares about doing what is right. We are committed to complying with our obligations under law, and we take our responsibilities seriously.

Data protection laws exist to strengthen the protections surrounding the personal information of natural persons (and sometimes organisations) within their jurisdiction. The following data protection laws apply to us:

- **In South Africa:** The Protection of Personal Information Act (POPIA), applicable from 1 July 2021; and
- **In the European Union:** The General Data Protection Regulation (GDPR), applicable from 25 May 2018.

Silicon Overdrive is first and foremost an IT services provider. As such we know how important it is to protect personal information, and make sure that it is processed securely.

We are constantly working towards compliance with the relevant data protection laws. This letter helps to describe what we have done so far and to put your mind at ease.

Why is data protection law important to Silicon Overdrive?

We believe that it is important to comply with relevant data protection laws because they prevent people from suffering harm, including:

- **losing money** in a phishing attack.
- becoming victims of **identity fraud**.
- having their **privacy infringed**; or
- suffering **prejudice** or other harms.

How did Silicon Overdrive go about complying with relevant data protection laws?

Complying with relevant data protection laws isn't easy, but we've invested significant time and resources into our compliance project.

We planned our compliance efforts carefully by:

- **consulting** with data protection professionals.
- **assessing** the impact of data protection laws on us, and the risks associated with our activities.

- **determining** our compliance strategy, and the how we should apply the principles of data protection.
- **educating** our staff and contractors through face-to-face workshops and online training; and
- **identifying** actions to comply with relevant data protection laws.

What is Silicon Overdrive doing to comply with relevant data protection laws?

Silicon Overdrive has taken numerous steps to comply with relevant data protection laws, including:

- reviewing our **privacy policy**.
- entering into **data processing agreements** with our customers and suppliers; and
- updating our **data security** on our equipment, infrastructure and systems.

Many of the actions we have taken have happened behind the scenes. We can't reveal details of exactly what we've done because it might help the bad guys.

We care – contact us

Ultimately, we've taken complying with relevant data protection laws seriously because we care about preventing harm to you – our customer.

If you have any questions about your personal data, or how we protect it and make sure it stays private, please contact us here: informationofficer@overdrive.co.za

Yours faithfully,

Silicon Overdrive Information Officer